



ASSISTANCE
+1 450 844-7455
info@stationgrill.ca

stationgrill.ca

STATION GRILL LIMITED WARRANTY

At Station Grill, we take pride in offering high-quality outdoor kitchen solutions. Our products meet or exceed the highest industry standards, and we support them with this limited warranty.

1. Warranty Coverage

Cabinets

- Cabinets are made of PVC
- Warranty period for parts: **Fifteen (15) years**
- Station Grill commits to replacing defective products covered under warranty. Replacement does not extend or renew the original warranty period.

Collections: PUR, CLASSIC, EVO, LUX, and NATUR

- Door and drawer fronts made of HDPE, aluminum, or polymer
- Warranty period for parts: **Fifteen (15) years**
- The finish and color stability are guaranteed under normal usage conditions (as defined below).

NEXBOND Panels

- Aluminum composite finishing panels
- Warranty period for parts: **Fifteen (15) years**
- The finish and color stability are guaranteed under normal usage conditions (as defined below).

BLUM® Components

- BLUM® drawer slides: **Five (5) years**
- BLUM® hinges: **Five (5) years**
- This warranty covers hardware functionality only, excluding labor costs.



Dekton Countertops

- Material warranty period: **Twenty-Five (25) years** (provided by the manufacturer)
- For more details, visit: <https://www.cosentino.com/usa/dekton/dekton-25-year-warranty-cosentino/>

Definitions of Normal and Improper Use

For the purpose of this warranty:

- **"Normal use"** refers to intended residential outdoor kitchen environments, where the product is exposed to standard weather conditions and maintained according to the manufacturer's guidelines.
- **"Improper use"** includes, but is not limited to:
 - Exposure to extreme heat exceeding 90°C (194°F)
 - Lack of proper ventilation around heat sources
 - Modifications not approved by Station Grill
 - Overloading cabinets or surfaces beyond their weight capacity
 - Failure to follow maintenance and cleaning recommendations

2. Warranty Limitations and Exclusions

This **limited warranty** does not cover:

- Normal wear and tear, including minor scratches, cosmetic discolouration, and patina due to outdoor exposure.
- Damage due to improper use, improper installation, or lack of maintenance.
- Damage resulting from accidents, negligence, misuse, or modifications performed by unauthorized personnel.
- Exposure to pool, spa, or cleaning chemicals (e.g., chlorine, acid, bromine, lithium).
- Structural movements, sinking, or foundation defects affecting the cabinets.
- Damage caused by natural disasters, vandalism, intentional acts, or exposure to chemicals.



Additionally, **this warranty becomes void** in the following that the installation was performed by an unauthorized third party and/or failure to follow the maintenance guidelines below:

- Regular maintenance of your outdoor kitchen is recommended.
- For cleaning, use a microfibre cloth with water and mild detergent.
- To remove stubborn grease stains, a glass cleaner may be used.
- Do not use abrasive products (powders or creams), solvents (paint thinner, acetone, white spirit, gasoline, etc.), degreasers, silicone-based products, or abrasive sponges.

Exclusion of Installation-Related Issues

For installation-related warranty claims, the product must be installed by a certified Station Grill partner. If a product is incorrectly installed by a non-certified professional, Station Grill cannot be held responsible for the following:

- Structural instability, sagging, or warping due to improper assembly.
- Damage resulting from installation on an unstable or non-level surface.
- Performance issues caused by improper ventilation or overloading of cabinets.

3. Warranty Claim Procedure

To submit a warranty claim, you must:

- Provide proof of purchase (invoice or receipt).
- Submit a detailed description of the issue along with supporting photos.

Claims must be submitted via email to **warranty@stationgrill.ca**. Please allow a reasonable time for claim evaluation.

Shipping & Replacement Costs

Station Grill will provide replacement parts, but the customer is responsible for:

- Shipping costs associated with replacement parts.
- Labor and installation costs.



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Handling of Discontinued or Obsolete Products

If a replacement is necessary and the original model is no longer available, Station Grill reserves the right to provide a comparable alternative. The customer may be required to cover the price difference if an upgraded replacement model is provided.

4. Limitation of Liability

To the fullest extent permitted by law: Station Grill's maximum liability under this warranty is limited to the original purchase price of the product. Station Grill shall not be held liable for: indirect, incidental, or consequential damages, loss of use, business interruption, or temporary accommodation costs.

5. Dispute Resolution & Arbitration Clause

To simplify dispute resolution, any claims under this warranty must be settled through binding arbitration in the jurisdiction of Québec, rather than litigation in court. The customer waives the right to a jury trial or class action. This ensures an efficient and fair resolution process for all parties.

6. General Conditions

- This limited warranty is the only applicable warranty for Station Grill products.
- No distributor, representative, or agent is authorized to modify this warranty.
- This warranty is non-transferable and applies only to the original purchaser.

By purchasing a Station Grill product, you agree to the terms of this limited warranty. For assistance, contact Station Grill Customer Service.